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GOLFING IN THE VILLAGES

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HOW DO I GET A TEE TIME?

Tee times are assigned three days in advance of the day of play via our Automated Tee Time System.

There are three ways residents can obtain tee times:

1. By making a tee time REQUEST through the automated tee time system 4-7 days in advance.
2. By making a tee time RESERVATION through the automated tee time system 1-3 days in advance.
3. By calling the respective golf shop (championship courses) or starter building (executive courses) on the day of play to reserve an open tee time.

The vast majority of tee times are made via the request portion of the automated tee time system. The Automated Tee Time System can be accessed by phone or through the Internet (*which will be discussed in detail later in this brochure*).

We encourage you to attend our complimentary Good Golf School, in which The Villages Tee Time System is discussed in depth. Please call us at 750-4558, to schedule yourself for the next available school!

AUTOMATED TEE TIME SYSTEM OVERVIEW AND HISTORY

The Villages Automated Tee Time System is the method the residents of The Villages use to obtain tee times on The Villages golf courses prior to the day of play. It is a state-of-the-art tee time system that has evolved over the years from resident's feedback and suggestions, to create a fair and equitable distribution of tee times. Given our unique situation of serving over 648 holes of golf and growing, it became necessary to establish a centralized method of distributing tee times. We've continued to tweak and upgrade the system through the years to enhance its functionality for the residents.

The system is designed to give all residents fair and equal opportunities to obtain tee times. In addition, it is set up to accommodate the active lifestyle of our residents. The system is not a first come, first served system. It is available to you 23 hours a day, 7 days a week.

Tee times are distributed to residents based on the following two factors:

1. **PLACEMENT POINTS:** The first factor is “placement points.” Each golfer in a tee time request is assigned a value (placement point) according to their status, (i.e. priority member, priority guest, resident, resident guest, etc). Groups with lower average placement points, receive tee times first.
2. **RESERVATION POINTS:** The second factor is “reservation points” (which are based on “reservation history”). With some exceptions, the basic definition of reservation history is the number of times an individual has obtained a tee time reservation over the past seven (7) days. Within each group of requests sharing the same placement point average, tee times are assigned according to the group’s average reservation history. Groups with lower reservation history points will be accommodated ahead of those with higher reservation history points. Reservation history is tracked by points.

(For details please see the sections on placement points and reservation points.)

NOTE: Championship and executive courses work independently of each other. In other words, an individual’s play history on the championship courses has no bearing on requests for the executive courses, and vice versa.

CHAMPIONSHIP COURSES

The Villages offers a priority enhancement membership to all residents of The Villages. The main purpose of this enhancement is to offer those who purchase the enhancement first priority (for them and their guest) on obtaining tee times on the championship courses, over those who have not purchased the enhancement. Therefore, on the championship courses, groups with more priority members will have preferred tee time placements over groups with non-priority residents. For example, when making a tee time request, a group of four priority members will be assigned a tee time (reservation) ahead of a group with three priority members and one resident member, regardless of reservation history.

NOTE: The “Priority” enhancement membership for Championship Courses has no bearing on requests for executive course tee times.

DISTRIBUTION OF TEE TIMES

Tee times are assigned between midnight and 12:30 a.m. three (3) days prior to the day of play via the automated tee time system. As previously discussed, tee times are equitably distributed via placement points and reservation points. Championship reservation points and executive reservation points are kept in separate “accounts” for each resident and they have no bearing on each other. Placement points take precedence over reservation points. Groups with lower average placement points will be assigned tee times first. Here is the definition of each:

Placement Points: A value assigned to each golfer in a tee time request, based on their status, (i.e.: priority member, priority guest, resident member, etc.) The entire group’s total is averaged to create the group’s “placement point average.”

Reservation Points: The number of reservations a resident has received over the last seven (7) days. This seven-day (7) total includes any bonus or cancellation points (which will be discussed later). Guests are assigned the reservation history status of their resident host.

NOTE: Placement points and reservation points only have bearing when making a “request” through the tee time system. Once tee times are assigned three (3) days in advance, any unclaimed tee times are open for any residents to claim regardless of their group’s placement points or reservation point averages.

PLACEMENT POINT VALUES

Courses	Championship	Executive
Priority Member	1	N/A
Priority Guest	2	N/A
Resident Member	6	6
Resident Guest	7	7

The first factor in the distribution of tee times is “Placement Points.” As placement points take precedence over reservation points, here are examples of the most common “make-up” of groups and the order in which they would be assigned by the system. (There are numerous other possible combinations.)

USE OF “PLACEMENT POINTS” ON CHAMPIONSHIP COURSES

Assigned	Priority Members	Priority Guest	Resident Member	Resident Guest	Total Placement Points	Average Placement Points
1st	4				4	1
2nd	2	2			6	1.5
3rd			4		24	6
4th			2	2	26	6.5

USE OF “PLACEMENT POINTS” ON EXECUTIVE COURSES

Assigned	Priority Members	Priority Guest	Resident Member	Resident Guest	Total Placement Points	Average Placement Points
1st	N/A	N/A	4		24	6
2nd	N/A	N/A	3	1	25	6.25
3rd	N/A	N/A	1	3	27	6.75

RESERVATION POINTS

The second factor in the distribution of tee times is “Reservation Points.”

Reservation Points: The number of reservations a resident has received over the last seven days. This seven-day total includes any bonus or cancellation points, (which will be discussed later), and becomes the resident’s “Reservation History.” Reservation Points are awarded to all tee times on the championship courses until 4:00 p.m. and the executive courses until 90 minutes before dusk.

(Visit www.GolfTheVillages.com to view the chart for the times reservation points are assigned on the executive courses.)

Tee times that are made on the day of play at the championship courses will not have a reservation point assigned. Call the respective championship course for availability.

NOTE: Guests are assigned the reservation history status of their resident host.

The system adds up the total reservation points of each golfer in a request, and divides this total by the number of golfers in the request. For example:

	Golfer #1	Golfer #2	Golfer #3	Golfer #4	Total Points	Average Points
Reservation Points	4	0	1	2	7	1.75

TEE TIME DISTRIBUTION EXAMPLES USING BOTH “PLACEMENT” AND “RESERVATION” POINTS

OK...let’s put it all together! Here is an example of how tee time requests would be distributed combining both factors of “PLACEMENT” points, and “RESERVATION” points. This is just a small example to illustrate the concept.

NOTE: The system will assign tee times to all groups with the same “PLACEMENT” point averages, before moving on to the next lowest group of “placement” point averages.

USE OF PLACEMENT & RESERVATION POINTS ON CHAMPIONSHIP COURSES

Assigned	Priority Members	Priority Guest	Resident Member	Resident Guest	Placement Point Average	Reservation Point Average
1st	4				1	.5
2nd	4				1	1.0
3rd	4				1	2.5
4th	3	1			1.25	1.0
5th	3	1			1.25	1.5
6th	2	2			1.5	0
7th	1	3			1.75	1
8th	3		1		2.25	4
9th	2	1	1		2.5	1
10th	1	1	2		3.75	.5
11th			4		6	1
12th			2	2	6.5	.5

USE OF PLACEMENT & RESERVATION POINTS ON EXECUTIVE COURSES

Assigned	Priority Members	Priority Guest	Resident Member	Resident Guest	Placement Point Average	Reservation Point Average
1st	N/A	N/A	4		6	0
2nd	N/A	N/A	4		6	1
3rd	N/A	N/A	4		6	2
4th	N/A	N/A	3	1	6.25	0
5th	N/A	N/A	2	2	6.5	2

REMINDERS

Priority Membership Status is only applicable on the championship courses and has no bearing on the executive courses. Play histories are maintained separately on the championship and executive courses. Each resident has two separate play history “accounts.”

PROPERTY POINTS

To ensure equitable distribution of tee times, the concept of “property points” was created. Property points are essentially reservation points that are associated with each home in The Villages. They are only used when residency changes within a household. This most commonly occurs with people who rent homes or owners returning to their home after renting it out. Homeowners who are acquiring or re-acquiring residency, are assigned the property points associated with this property. This is essentially the last 7 days reservation history of the prior people who resided in the house. The concept was added to ensure each property has the same rights and opportunities to obtain tee times.

CANCELLATION POINTS

Tee times are in high demand in The Villages, especially during the winter months; therefore, it is necessary to set up guidelines that will provide all residents a fair and equal opportunity to obtain tee times. In order to encourage folks to “play by the rules” it has become necessary to assign cancellation points, in certain situations, which

are added to the resident's play history. A good example of this would be a resident requesting and securing a tee time and then not showing up to play, letting the tee time go unused. This is not fair to the rest of the residents, and requires the assignment of cancellation points to discourage such behavior.

Cancellation points are assigned to ALL "reserved" tee times as follows: 1.) One (1) point for cancelling a tee time prior to the day of play. This point is assigned regardless if the time was acquired via the request or reservation portions of the tee time system. 2.) Two (2) points for cancelling on the day of play.

Note: These cancellation points are in addition to the reservation point received when obtaining the tee time reservation. As an example, if someone were to cancel on the day of play, they would receive 3 total points (1 reservation point and 2 cancellation points).

We realize legitimate situations will arise that will require the need to cancel; however, the reason for cancelling does not alter the fact that an opportunity to play may have been taken away from other residents. This fact, coupled with the fact it is not practical to make a definitive determination between legitimate and non-legitimate reasons for the cancellations, requires the need to have cancellation points applied regardless of the circumstances. ***See our Inclement Weather Point Policy on the inside cover of this guide.***

BONUS POINTS

Bonus points are given as an incentive to encourage and reward residents for being flexible in their tee time request. Once you are awarded a tee time, for every hour away from your preferred tee time, you will be awarded one-tenth (.10) of a point and it will be deducted from your play point. For example, if your preferred time is 8:00, and you receive a 10:00 tee time, you will receive .2 bonus points and only receive .8 points for that tee time instead of a full point.

SYSTEM "ABUSE"

The Villages Tee Time System, as is the game of golf, is built around the integrity of the individual; it is the only game where players call penalties on themselves. Our tee time system is a fair and equitable system for assigning tee times to residents of The Villages. It does, to some extent, rely on each resident using the system in a fair and

equitable manner. However, from time to time, we encounter activity that appears to be to the contrary.

Some individuals attempt to circumvent the integrity of the system. Whether or not these actions are intentional, it is our responsibility to protect the privileges of all residents by appropriately dealing with the matter. If we encounter such activity associated with a resident's Villages ID#, the resident will be notified of our concern, and appropriate action taken (see the District's golf penalty policy at www.DistrictGov.com), up to and including the suspension of system use and golfing privileges. We, as well as our fellow residents, appreciate everyone's fair play.

MULTIPLE TEE TIME CANCELLATIONS USING "GHOST GOLFERS"

"Ghost Golfer" refers to a Villages ID# which is used to obtain tee times, but is subsequently cancelled, either always or a majority of the time. This type of "system abuse" will cause the Villages ID# to be de-activated in the system for a period of time. Additionally, the individual making the request, and the golfer who replaces the ghost golfer, may also be subject to de-activation.

THE VILLAGES AUTOMATED TEE TIME SYSTEM

ACCESSING THE SYSTEM

The system can be accessed in two ways:

- By telephone (352-753-4653) *(there is no charge for this service)*
- Through TheVillages.net *(an account with TheVillages.net is required)*

For more information visit www.TheVillages.net, call 352-753-4040, or stop in their Lake Sumter Landing location at 1010 Canal Street.

The methodology for the distribution of tee times is the same for both telephone and internet access although some of the features are different. As a rule, the internet offers more flexibility and options which greatly enhance the users' experience, especially as it relates to groups.

Some of the features our residents enjoy via internet (TheVillages.net) access are:

1. Viewing of “Open Tee Times”
2. View gender of players in an open tee time
3. Visual confirmation of players’ names in both request and reservation options
4. Review of play history
5. Group Templates
6. Course Templates

As a member of the system, you will have access to online directions and help sections which will provide great detail on how to utilize the features available. On the following pages you will find detailed instructions on accessing the system via telephone.

SYSTEM AVAILABILITY

The tee time system is available to serve you 23 hours a day, 7 days a week. Between the hours of 12:00 midnight and 12:30 a.m., the tee time system will be assigning tee times and you will receive a message that the system is unavailable. The system can handle multiple calls at one time.

GETTING STARTED — WHAT YOU WILL NEED

Every Village resident is assigned a 6-digit identification number (*found on your Villages ID Card*) and a 4-digit personal identification number. (*PIN assigned at closing. Contact Tee Time Office to verify or reset.*)

These numbers are required to access the tee time system. Prior to getting started you will need to have the following:

1. A touch tone phone (set to tone not pulse) or access via TheVillages.net
2. Your ID number and Personal Identification Number (PIN)
3. The day you wish to play
4. The number of golfers in your group
5. The Villages ID numbers of all the golfers in your group
6. The course(s) you wish to play
7. Time of day you wish to play

SYSTEM TERMINOLOGY

Request: A request for a tee time is made 4-7 days in advance of the day you wish to play. After the tee times are assigned, between midnight and 12:30 a.m. three days prior, you must check back with the system to see if your request was assigned a tee time. There is no guarantee a request will be assigned a reservation.

Reservation: This is a confirmed tee time. Reservations are obtained from making a request in the system or from obtaining an open tee time.

Time over course/course over time: This is a feature of the system that tells the system how to look for a tee time for your group when you've made a request, based on your preference. According to your selection, you are telling the system that either the course you play is most important to you, or the time is most important. For example, if you request a tee time on five courses between 7:00 and 9:00 with 8:00 being your preferred time, and you choose "course over time," it will begin searching all tee times on the course you select first before moving on to the next course. In the same scenario if you selected "time over course," the system would search for an 8:00 tee time at each of the five courses and begin working its way outwards from 8:00 until it locates a tee time within your time window.

Time Window: The time frame in which you tell the system you'd like to play. For example; you may select 7:28 as the earliest time you'd like to play and 9:28 as the latest time. This would give you a time window of 2 hours from 7:28-9:28. The larger the window the more tee times the system will look at for available tee times.

Preferred Time: In addition to the time window, the system allows you to select the preferred time you wish to play. If the system cannot accommodate your preferred time, it will begin working its way outward from that tee time. If your time window is from 7:28-9:28, with a preferred time of 9:00, the system will start looking at the time before and the time after 9:00 and work its way outwards until it reaches the earliest and latest times in your window.

Open Tee Time: Tee times that have not been reserved when tee times were assigned by the system. These tee times are available to all residents to claim via the reservation option of the tee time system. Placement points and reservation points have no bearing on obtaining open tee times.

Groups: Two or more foursomes. The system can accept up to 8 foursomes in a group (32 players).

Group days: Days in which tee times are assigned on the championship courses to groups of 8-32 players before individual foursomes.

Wave: The method we use to schedule available tee times on the Championship Golf Courses the vast majority of the time. Waves refer to the time tee times are available. The “morning wave” begins at 7:28 and ends at 9:28. The “afternoon wave” begins at 11:56 and ends at 1:56. There are no tee times between the waves or after the “afternoon wave.” Therefore, if you request a tee time between 9:30 and 11:50, you’ll never ever receive a tee time. Waves are sometimes referred to as “double tee starts” or “cross-overs” at other golf courses outside The Villages.

Straight Times: This method of starting times is what is used on the Executive golf courses, and occasionally on the 18 hole Championship courses. This is simply tee times that start early in the morning and run consecutively the entire day until around 90 minutes before dusk on the executive courses.

Shotgun: A method where all players start at once on various holes throughout the course. This is used sparingly, and primarily for tournaments and men’s/ladies’ days on the executive courses.

GETTING THE MOST OUT OF YOUR TEE TIME REQUEST

The more you can familiarize yourself with the tee time system, how it works, and the course availability, the more you will get out of your request. We encourage you to attend our complimentary “Good Golf School,” where the tee time system is discussed in depth. Additionally, stay tuned to The Villages Daily Sun and visit www.GolfTheVillages.com for course closures and availability.

Some of the most important things to consider are:

- How big your tee time window is (see definitions)
- How many courses you have selected
- Have you requested times that are available? (i.e.; is the course open? Are there tee times during the time you requested?)

SCHEDULE FOR REQUESTING TEE TIMES

A request can be made up to seven (7) days in advance.

The following is a schedule for making a request based on the day you want to play.

- To play Sunday: You may request from the prior Sunday until midnight Wednesday.
- To play Monday: You may request from the prior Monday until midnight Thursday.
- To play Tuesday: You may request from the prior Tuesday until midnight Friday.
- To play Wednesday: You may request from the prior Wednesday until midnight Saturday.
- To play Thursday: You may request from the prior Thursday until midnight Sunday.
- To play Friday: You may request from the prior Friday until midnight Monday.
- To play Saturday: You may request from the prior Saturday until midnight Tuesday.

SCHEDULE FOR CONFIRMING A RESERVATION

(use option #4 on page 21)

- Sunday – After 1:00 a.m. on Thursday
- Monday – After 1:00 a.m. on Friday
- Tuesday – After 1:00 a.m. on Saturday
- Wednesday – After 1:00 a.m. on Sunday
- Thursday – After 1:00 a.m. on Monday
- Friday – After 1:00 a.m. on Tuesday
- Saturday – After 1:00 a.m. on Wednesday

COURSE SELECTION(S)

Each golf course is assigned a number that is used in making tee time requests/reservations. In addition, on the 27 hole championship courses, options are given for starting on any of the 3 nines or a specific nine.

CHAMPIONSHIP COURSES

010 - Orange Blossom Hills	352-753-5200
011 - Tierra Del Sol	352-750-4600
012 - Hacienda Hills - Lakes	
013 - Hacienda Hills - Oaks	
014 - Hacienda Hills - Palms	
015 - Glenview - Fox Run	
016 - Glenview - Stirrup Cup	
017 - Glenview - Talley Ho	
018 - Hacienda Hills*	352-753-5155
019 - Glenview*	352-753-3345
020 - The Nancy Lopez Legacy*	352-753-1450
021 - The Nancy Lopez Legacy - Ashley Meadows	
022 - The Nancy Lopez Legacy - Torri Pines	
023 - The Nancy Lopez Legacy - Erinn Glenn	
024 - Palmer Legends*	352-753-5300
025 - Palmer Legends - Cherry Hill	
026 - Palmer Legends - Laurel Valley	
027 - Palmer Legends - Riley Grove	
028 - Cane Garden*	352-751-7029
029 - Cane Garden - Hibiscus	
030 - Cane Garden - Jacaranda	
031 - Cane Garden - Allamanda	
032 - Mallory Hill*	352-753-3730
033 - Mallory Hill - Caroline	
034 - Mallory Hill - Virginia	
035 - Mallory Hill - Amelia	
036 - Havana*	352-750-8085
037 - Havana - Kenya	
038 - Havana - Hemingway	
039 - Havana - Kilimanjaro	
040 - Bonifay*	352-753-1776
041 - Bonifay - Destin	
042 - Bonifay - Fort Walton	
043 - Bonifay - Pensacola	
044 - Evans Prairie*	352-205-8910
045 - Evans Prairie - Killdeer	
046 - Evans Prairie - Osprey	
047 - Evans Prairie - Egret	
087 - Belle Glade*	352-674-2700
088 - Belle Glade - Tequesta	
089 - Belle Glade - Seminole	
090 - Belle Glade - Calusa	

**Will search all available nines*

EXECUTIVE COURSES

048 - Gray Fox	352-205-8902
049 - Red Fox	352-205-8902
050 - Silver Lake	352-753-5151
051 - Hilltop	352-753-8276
052 - Chula Vista	352-753-4170
053 - Mira Mesa	352-753-0436
054 - De La Vista	352-753-0977
055 - El Diablo	352-750-6670
056 - El Santiago	352-750-6670
057 - Saddlebrook	352-753-8201
058 - Hawkes Bay	352-753-8043
059 - Walnut Grove	352-259-2967
060 - Briarwood	352-259-2967
061 - Amberwood	352-750-0423
062 - Oakleigh	352-750-0423
063 - Pimlico	352-750-2019
064 - Churchill Greens	352-750-2019
065 - Belmont	352-750-2019
066 - Heron	352-205-7427
067 - Pelican	352-205-7427
068 - Bogart	352-430-3431
069 - Bacall	352-430-3431
070 - Sandhill	352-259-2128
071 - Turtle Mound	352-750-6907
072 - Truman	352-750-2374
073 - Roosevelt	352-750-2374
074 - Yankee Clipper	352-259-3018
075 - Southern Star	352-259-3018
076 - Bonita Pass	352-750-8029
077 - Redfish Run	352-750-6730
078 - Tarpon Boil	352-750-6730
079 - Palmetto	352-205-8911
080 - Sweetgum	352-751-2335
081 - Mangrove	352-751-2335
082 - Volusia	352-674-2710
083 - Sarasota	352-674-2706
084 - Escambia	352-674-2707
085 - Okeechobee	352-674-2707
086 - Loblolly	352-259-6452
091 - Longleaf	352-259-6451
092 - Marsh View Pitch & Putt	352-751-7788
093 - Lowlands	352-751-7786

The Villages Tee Time/Membership Office 352-750-4558

Reminder: Non-residents of The Villages, residing in Lake, Sumter or Marion counties are not permitted to play on the executive courses, with the exception of resident's children/grandchildren who have obtained an appropriate pass. Please refer to the Good Golf Guide for more information.

COURSE LOCATIONS

EXECUTIVE COURSES NORTH OF 466

Amberwood	Hilltop
Briarwood	Mira Mesa
Chula Vista	Oakleigh
De La Vista	Saddlebrook
El Diablo	Silver Lake
El Santiago	Walnut Grove
Hawkes Bay	

EXECUTIVE COURSES SOUTH OF 466

Bacall	Lowlands	Sandhill
Belmont	Mangrove	Sarasota
Bogart	Marsh View Pitch & Putt	Southern Star
Bonita Pass	Okeechobee	Sweetgum
Churchill Greens	Palmetto	Tarpon Boil
Escambia	Pelican	Truman
Gray Fox	Pimlico	Turtle Mound
Heron	Red Fox	Volusia
Loblolly	Redfish Run	Yankee Clipper
Longleaf	Roosevelt	

CHAMPIONSHIP COURSES NORTH OF 466

Glenview Champions
Hacienda Hills
Nancy Lopez Legacy
Orange Blossom Hills
Tierra Del Sol

CHAMPIONSHIP COURSES SOUTH OF 466

Belle Glade	Havana
Bonifay	Mallory Hill
Cane Garden	Palmer Legends
Evans Prairie	

SYSTEM OPTIONS

Telephone Access 352-753-GOLF (4653)

OPTIONS

1. To make a request
2. To verify, change or cancel a request
3. To reserve an unused tee time
4. To confirm, change or cancel a tee time reservation
6. For championship men's and ladies' day registration
7. For executive men's and ladies' day registration
8. For system information and help
9. To change personalized settings

1. HOW TO REQUEST A TEE TIME

This option will allow you to request a tee time from 4 to 7 days in advance.

To be assigned a tee time reservation by the system you must first make a request as follows:

1. Dial 352-753-GOLF (4653).
2. Enter your Villages ID number. (The system will ask you to confirm.)
3. Enter your Personal Identification Number (PIN).
4. Enter "1" for golf options.
5. Enter "1" to make a tee time request.
6. Enter "1" for "yes" if you are one of the golfers.
Enter "2" for "no" if you will not be golfing.
7. Enter the number of the day you wish to play:
1 - Sunday 4 - Wednesday 7 - Saturday
2 - Monday 5 - Thursday
3 - Tuesday 6 - Friday
8. Enter the total number of golfers in your group.

NOTE: this number must be 2 digits (example: enter 03 for 3 golfers.)
When requesting consecutive tee times you will need to enter the total number of golfers in your groups. (Example: enter 13 for 13 golfers.) If this number is not divisible by four, the system will take you to step 8A.

- 8A. Enter the number of golfers in group one.

NOTE: when entering the number of golfers in each group, this number is a single-digit number.

9. Enter the 6-digit Villages ID number for each golfer in your group or enter “**” to indicate a guest.
- 9A. If you entered a guest, the system will ask you to enter the 6-digit Villages ID of the host.
10. Enter the time of day you wish to play. NOTE: this entry requires 4 digits. Enter 2 digits for the hour followed by 2 digits for the minutes. For example: if the time you wish to play is 8:00, then you will enter 0800.
11. Enter the earliest time of day you wish to play. Enter 2 digits for the hour followed by 2 digits for the minutes.
12. Enter the latest time of day you wish to play. Enter 2 digits for the hour followed by 2 digits for the minutes. (To increase your chances of receiving a reservation we suggest a minimum of a 6-hour window between your earliest and latest times.)
13. Enter “1” to select a championship course. Enter “2” to select an executive course.
14. Enter “1” to select all courses.
Enter “2” to select any course north of County Road 466.
Enter “3” to select any course south of County Road 466.
Enter “4” to select an individual course (unlimited valid course selection). If option “4” was selected, go to step 14A.
- 14A. Enter the course number you wish to play; enter “1” to select another course or enter “2” to continue.
15. Enter “1” for a time over course preference; enter “2” for a course over time preference. (If time is more important to you choose option “1.” If the course is more important to you choose option “2.”)
16. Enter “1” to verify request or enter “2” to continue. When selecting option “1” the system will verify your request. If option “2” was selected, the system will not verify your request and will take you to the next step.
17. Enter “1” to accept your request or enter “2” to discard. If “1” was selected, please write down your request number. (Stay on the line, after a short pause you will hear an option to hear the request number again.)

2. HOW TO VERIFY, CHANGE OR CANCEL A REQUEST

This option is only used for requests. To confirm a reservation, use option 4.

1. Dial 352-753-GOLF (4653).
2. Enter your Villages ID number.
3. Enter your Personal Identification Number (PIN).
4. Enter "1" for golf options.
5. Enter "2" to verify, change or cancel a request.
6. Enter your request number.
7. Enter "1" to verify; enter "2" to continue. If you selected "1" your request information will be repeated back to you. (The Villages ID numbers will not be included.)
8. Enter "1" to change the request; enter "2" to cancel the request. Enter "*1" to return to the main menu.
9. If "1" was selected, enter "1" to hear golfers; enter "2" to continue.
10. Enter "1" to add players (unless all groups are full). Enter "2" to cancel individual players. Enter "3" to change time requested. Enter "4" to change course requested. Enter "*1" to return to the main menu.
 - If "1" was selected, and there are multiple groups, enter the group number to be added to.
 - If "2" was selected, enter the Villages ID number or "***" to indicate a guest.
 - If "3" was selected, enter the time you wish to play, the earliest time you wish to play and the latest time you wish to play. (These times must be entered as 4 digits.)
 - If "4" was selected, the previously selected courses will delete and you will be prompted to enter all of your course selections to include any changes.
11. If "2" was selected, enter "1" to confirm cancellation of this request. Enter "2" to continue without cancelling request.

3. TO RESERVE AN OPEN TEE TIME

This option allows you to reserve an unused tee time within 3 days of desired play.

1. Dial 352-753-GOLF (4653).
 2. Enter your Villages ID number.
 3. Enter your Personal Identification Number (PIN).
 4. Enter "1" for golf options.
 5. Enter "3" to reserve an unused tee time.
 6. Enter the day you wish to play (1 digit entry).
- NOTE: System will read out days available for reservations.**
7. Enter "1" to select a championship course.
Enter "2" to select an executive course.
 8. Enter "1" to select all courses.
Enter "2" to select any course north of County Road 466.
Enter "3" to select any course south of County Road 466.
Enter "4" to select an individual course (unlimited valid course selection).
 9. Enter the course number you wish to play; enter "1" to select another course or enter "2" to continue. (The system will allow you to select as many courses as you wish that are available.)
 10. Enter the number of golfers in your group (2 digit entry).
 11. Enter the time you wish to play (4 digit entry).
 12. Enter the earliest time you wish to play (4 digit entry).
 13. Enter the latest time you wish to play (4 digit entry). If there is more than one reservation available, you will have to listen to all choices before making a selection. Enter "1" to hear selections again, Enter "2" to continue, or enter "3" to start a new search.
 14. The system will now prompt you to make your selection by entering "1" to accept or "2" to continue to the next selection. Once a selection is made, the system will take you to Step 15.
 15. Enter the Villages ID numbers for the players in group.
 16. System will confirm your tee time reservation and assign a reservation number.

4. TO CONFIRM, CHANGE OR CANCEL A TEE TIME RESERVATION

1. Dial 352-753-GOLF (4653).
2. Enter your Villages ID number.
3. Enter your Personal Identification Number (PIN).
4. Enter "1" for golf options.
5. Enter "4" to confirm, change, or cancel a reservation.
Once you get this far you will be prompted to:

- Press "1" to confirm a reservation. (The system will repeat all assigned reservations for each day. You will be notified if your request was not accommodated.)
- Press "2" to change a reservation. (You must have a reservation number.) When using this option, once you enter your reservation number, you will be asked to press:
 1. To add golfers (if the slot is still available)
 2. To cancel individual players
 3. To replace golfers
 4. To hear players

*1 To return to the main menu
- Press "3" to cancel an entire reservation. (Enter your reservation number, the system will confirm cancellation of reservation.)

6. FOR CHAMPIONSHIP COURSE MEN'S AND LADIES' DAY REGISTRATION *(For residents and rental residents over the age of 45)*

Golfers must have a Villages Handicap and a priority enhancement to register on a championship course.

1. Dial 352-753-GOLF (4653).
2. Enter your Villages ID number.
3. Enter your Personal Identification Number (PIN).
4. Enter "1" for golf options.
5. Enter "6" for championship course men's or ladies' day registration.
6. Enter "1" for men's day.
7. Enter "2" for ladies' day.
8. Courses available for tournament play may be selected by the course number. If there are multiple tournaments for selected courses, you will be prompted to select one. After making your selection, the system will confirm your registration by stating the date and time of the tournament along with a registration number. The system will also give you the date pairings will be available at the golf courses.

7. FOR EXECUTIVE COURSE MEN'S AND LADIES' DAY REGISTRATION *(For residents and seasonal residents over the age of 45)*

1. Dial 352-753-GOLF (4653).
2. Enter your Villages ID number.
3. Enter your Personal Identification Number (PIN).
4. Enter "1" for golf options.
5. Enter "7" for executive course men's or ladies' day registration.
6. Enter "1" for men's day.
7. Enter "2" for ladies' day.
8. Enter "3" for super seniors day. You must be 70 years and up to register.

9. Courses available for tournament play may be selected by the course number. If there are multiple tournaments for the selected course, you will be prompted to select one. After making your selection the system will confirm your registration by stating the date of the tournament and the registration number. The system will also give you the date pairings will be available at the golf course.

8. FOR SYSTEM HELP AND INFORMATION
THIS OPTION WILL PROVIDE INFORMATION ABOUT SYSTEM FUNCTIONS THAT CAN MAKE YOUR USE OF THE SYSTEM MORE PRODUCTIVE.

9. TO CHANGE PERSONALIZED SETTINGS

1. Dial 352-753-GOLF (4653).
2. Enter your Villages ID number.
3. Enter your Personal Identification Number (PIN).
4. Enter "1" for golf options.
5. Enter "9" to change personalized settings.
6. Please enter your current PIN number.
Enter "1" to change your PIN number.
Enter "2" to hear your membership information.
Enter "*1" to return to the main menu.
Enter "*9" to disconnect immediately.

Complimentary educational sessions on The Villages Automated Tee Time System are offered regularly by the The Villages Tee Time Office. To sign up for these sessions you may contact The Villages Tee Time Office at 352-750-4558.